IWFM Non-Executive Board Member Role Profile



The main responsibility of the Board is the overall governance and strategic direction of the Institute of Workplace and Facilities Management [IWFM]. The Board is responsible for developing its aims and objectives, in accordance with its values and in line with legal and regulatory requirements. In particular, a Board member is required to:

- Ensure that IWFM pursues its Objects as defined in its Articles
- Contribute actively to the Board in giving strategic direction to the organisation, setting overall policy, defining goals, setting targets and evaluating performance against agreed targets
- Safeguard the good name and values of IWFM, and the profession
- Ensure the financial stability of IWFM
- Protect the assets of IWFM

We welcome and encourage all eligible members to apply for NED roles regardless of gender, age, disability, ethnicity, gender identity, sexual orientation, religion, belief, marital status, pregnancy or any other personal circumstances.

Duties of Non-Executive Board Members

Board members are Company Directors and therefore have the following statutory duties:

- To act in accordance with the Articles, and to use powers only for the purposes for which they were conferred
- To promote the success of the organisation for the achievement of the Objects
- When exercising this duty the Director is required to have regard to a list of factors
 including the long term consequence of the decisions as well as the interests of
 members and employees; the relationships with suppliers, customers; and the impact
 of the decision on community and environment; the desirability of maintaining a
 reputation for high standards of business conduct
- Exercise independent judgment
- Duty to exercise reasonable care, skill and diligence
- Duty to avoid conflicts of interest
- Duty not to accept benefits from third parties
- Duty to declare to the other Directors any interest that they have in a proposed transaction or arrangement with the organisation

Board members are expected to

- Be able to act reasonably and responsibly when carrying out the role of Board member, understanding and accepting their legal duties
- Maintain confidentiality
- Prepare for all Board meetings by fully reading the papers in advance of all meetings



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- Have access to, and able to use effectively all electronic communications and devices.
 All board papers are electronically sent via a Microsoft Teams site, and is also used
 for Q&A, recording views, comments, and decisions. The ability to access and use
 teams from your own device is a mandatory requirement for confidential and
 security purposes.
- Actively participate in the meeting, asking questions, expressing viewpoints and concerns. Listen to the contributions of other Board Members and help to ensure that all Board members are given the opportunity to make their contributions
- When decisions are reached, accept the majority decision of the Board and allow the Board to move on to other business
- Declare any conflicts of interest at the start of the meeting, or as soon as they arise.
 Withdraw from the discussions at a meeting on any matter in which there is a conflict of interest

Person Specification

From time to time the Chairman and the Board will review the skills and competences of the Board Directors, but the following is a good indicator of what is currently required

Knowledge and Experience

Previous Board experience advantageous

An in-depth knowledge of the work of IWFM and or the FM or workplace sectors

Experience of working within an environment that encourages debate and discussion to reach collective decisions

Additional, and preferred, skills needed to balance the Board

- Industry knowledge & insight
- Strategic thinking
- Commercial & Financial competence
- Ability to navigate and engage political environments

Skills / Competencies required

Commitment to the purpose and values of IWFM

Ability to work effectively as a member of a team, and to be constructive aboutother Board members' opinions during discussions and in response to the contributions of staff during meetings and commit to collective responsibility

Ability to manage difficult and/or challenging situations



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A willingness to devote the necessary time and effort

Good, independent judgement

Ability to challenge constructively and ask questions appropriately

Ability to respect confidences

Good communication and interpersonal skills

Ability to effectively use all electronic medium, devices and communication methods, including Microsoft teams.

Ability to analyse information (including financial data)

Ability to make collective decisions and to stand by, and explain, those decisions

Leadership and business acumen skills

An awareness of impact on other members

An understanding of the importance of probity, independence and integrity and desire to direct IWFM accordingly

The ability to make decisions or to delegate authority, when appropriate, and to monitor decisions taken under that delegated authority

The ability to see long term implications and to take a broad overview

Contribute to setting and prioritising objectives

Contact us

Any queries about the contents of this document please contact

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