

# Privacy & Security Statement

## How we will keep your data safe and secure

This website is hosted and maintained by UK Engage with the purpose of allowing the members involved in an electoral process to:-

- find out more about the election, including the candidates and/or resolutions
- submit their choices electronically in the elections which UK Engage administers on behalf of its clients, and
- if relevant to that election, submit an electronic nomination to stand for election

An electoral process is any election, referendum, consultative ballot, selection process, public vote or other electoral related project that UK Engage is administering on behalf of its clients.

UK Engage will not use any information collected using the voting system for any marketing purpose, nor will UK Engage sell individual information to any third parties.

UK Engage will analyse metric information gathered to determine effectiveness of processes, systems and the site as part of our commitment to continual improvement. If data is to be used for any other purposes, we will describe these to you at the point we collect the information.

## How we use cookies

Cookies are alphanumeric identifiers which enable our systems to recognise your browser in order that we can provide you with easy use of the various services available on the website.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only ever use this information for statistical analysis purposes.

## What information is gathered via this site

The voting site will collect:-

- Direct information i.e. information that you enter such as your vote or information relating to a nomination
- Indirect information i.e. your internet (IP) address which is automatically collected and placed in our access log

UK Engage will only collect information which is necessary for the purpose of administering elections and is committed to ensuring that all information is processed fairly and lawfully.

## How long will we keep this information?

All information regarding the election will be kept for a period of 12 months and will be securely deleted after this time.

# Will we share this information with outside parties?

UK Engage will not disclose personal information unless required by law, that is if we have a good-faith belief that such action is necessary to comply with a current judicial proceeding, a court order or legal process served on our website. UK Engage will not sell individual information.

# What security controls are in place?

We are committed to ensuring that your information is secure. We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

UK Engage's voting site has both physical and electronic security measures to protect against the loss, theft, misuse, or alteration of information, including hardware and application firewalls; intrusion detection systems; and SSL encryption.

# Content Disclaimer

*UK Engage, its officers, Directors, Employees or Agents shall in no way be liable to you for any direct, indirect, incidental, special, punitive or consequential damages whatsoever resulting from a) any errors, mistakes or inaccuracies of content from the [www.ukevote.uk](http://www.ukevote.uk) portal, b) personal injury or property damage, of any nature whatsoever, resulting from your stakeholders access to our [www.ukevote.uk](http://www.ukevote.uk) portal, c) any unauthorised access to or use of our secure servers and/or personal/financial stored therein, d) any interruption of cessation of transmission to or from our website by any third party, e) any bugs, viruses, Trojan horses, or the like, which may be transmitted to or through our website by any third party and/or) any errors or omissions in any content or for any loss or damage of any kind incurred as a result of your use of an content accessed via the UK Engage website, whether based on warranty, contract, TORT or any other legal theory. The foregoing limitation of liability shall apply to the fullest extent permitted by law in the applicable jurisdiction.*



If you are experiencing problems, please contact us:

T: 0161 209 4808 E: [support@uk-engage.org](mailto:support@uk-engage.org)

[uk-engage.org](http://uk-engage.org)

**UK Engage**

Image House, 10 Acorn Business Park  
Heaton Lane, Stockport SK4 1AS

